

**State Regulators/Student Consumer Complaints**
*last updated May 20, 2013*

State	Regulator		Agency	Email	Phone	Website
Alabama	Anette	McGrady	Private School Licensure Specialist	Department of Postsecondary Education	amcgrady@dpe.edu	334-293-4651 www.acs.cc.al.us
	Elizabeth	French	Director, Office of Institutional Effectiveness and Planning	Commission on Higher Education	elizabeth.french@ache.alabama.gov	334-242-2179 www.ache.state.al.us/
	Rebecca	Morris		Office of Alabama Secretary of State	rebecca.morris@alabama.gov	334-242-7221
Alaska	Kierke	Kussart	Program Coordinator for Institutional Authorization	Commission on Postsecondary Education	kierke.kussart@alaska.gov	907-465-6741 akadvantage.alaska.gov/
Arizona	Teri	Stanfill	Executive Director	State Board of Private Postsecondary Education	teri.stanfill@azppse.edu	602-542-2399 azppse.gov
Arkansas	Alana	Boles	Coordinator, Academic Affairs	Department of Higher Education	alana.boles@adhe.edu	501-371-2060 www.adhe.edu
California	Laura	Metune	Bureau Chief	Bureau for Private Postsecondary Education	laura.metune@dca.ca.gov	916-431-6930 www.bppe.ca.gov
Colorado	Heather	DeLange	Academic Policy Officer	Commission on Higher Education	heather.delange@dhe.state.co.us	303-866-2723 highered.colorado.gov/dpos
Connecticut	Patricia	Santoro	Director, Academic Affairs	Department of Higher Education	PSantoro@ctdhe.org	860-947-1819 www.ctdhe.org
Delaware	Angeline	Willen	Director, Teacher & Administrator Quality Development	Department of Higher Education	angeline.willen@doe.k12.de.us	302-857-3388 www.doe.k12.de.us
Florida	Samantha	Ferguson	Executive Director, Commission for Independent Education	Florida Department of Education	Sam.ferguson@fldoe.org	850-245-3200 www.fldoe.org
Georgia	Carl	Camann	Deputy Director	Nonpublic Postsecondary Education Commission	ccam@npec.state.ga.us	770-414-3208 www.npec.org
Hawaii	Jeffrey	Brunton	Staff Attorney	Department of Education	jbrunton@dcca.hawaii.gov	808-586-2636 hawaii.gov/dcca
Idaho	Harvey	Lyter III	State Coordinator for Private Colleges and Proprietary Schools	Board of Education	harv.lyter@osbe.idaho.gov	208-332-1587 www.boardofed.idaho.gov
Illinois	Dan	Cullen	Interim Deputy Director, Academic Affairs	Board of Higher Education	cullen@ibhe.org	217-557-7352 www.ibhe.org
Indiana	Ken	Sauer	Executive Director, Indiana Board of Proprietary Education	Commission on Proprietary Education	ksauer@che.in.gov	317-464-4400 www.in.gov/cpe/
Iowa	Carolyn	Small	Postsecondary Registration Administrator	Iowa College Student Aid Commission	carolyn.small@iowa.gov	515.725.3413 www.iowacollegeaid.org
Kansas	Jacqueline	Johnson	Director, Private Postsecondary Education	Board of Regents	jjohnson@ksbor.org	785-296-4917 www.kansasregents.org
Kentucky	Sarah	Levy	J.D. Director of Postsecondary Licensing	Council on Postsecondary Education	sarah.levy@ky.gov	502-573-1555 cpe.ky.gov/
Louisiana	Larry	Tremblay	Associate Commissioner for Planning, Research and Performance	Board of Regents	Larry.Tremblay@la.gov	225-342-4253 http://regents.la.gov/
Maine	Harry	Osgood	Higher Education Specialist, Office of Higher Education Services	Department of Education	harry.osgood@maine.gov	207-624-6846 www.maine.gov/education
Maryland	Lauren	Jones-Lush	Ph.D Director of Academic Affairs	Maryland Higher Education Commission	ljones-lush@mhec.state.md.us	410-767-3268 www.mhec.state.md.us
Massachusetts	Mario	Delci	Ph.D. Director of Assessment and Policy Analysis	Board of Higher Education	mdelci@bhe.mass.edu	617-994-6964 www.mass.edu/
Michigan	Michael	Beamish	Manager, Department of Licensing and Regulatory Affairs	Department of Licensing and Regulatory Affairs	beamishm@michigan.gov	517-241-6806 www.michigan.gov/lara/
Minnesota	George	Roedler	Manager, Institutional Registration and Licensing	Office of Higher Education	george.roedler@state.mn.us	651-259-3975 www.ohc.state.mn.us
Mississippi	Joan	Haynes	Associate Executive Director	Commission on Proprietary School/College Registration	jhaynes@mccb.edu	601-432-6185 www.sbcjc.cc.ms.us/program/psDefault.aspx
Missouri	Leroy	Wade	Assistant Commissioner	Department of Higher Education	leroy.wade@dhe.mo.gov	573-751-2361 www.dhe.mo.gov
Montana	Thomas	Gibson	Director, Academic Processes & e-Learning Business, Div of Academics, Research	Office of the Commissioner, Montana University System	tgibson@montana.edu	406-444-0345 www.mus.edu
Nebraska	Kathleen	Fimple	Academic Programs Officer	Coordinating Commission for Postsecondary Education	kathleen.fimple@nebraska.gov	402-471-0030 www.ccpce.state.ne.us
Nevada	David	Perlman	Adminstrator	Commission on Postsecondary Education	dperlman@cpe.state.nv.us	702-486-7330 www.cpe.state.nv.us
New Hampshire	Richard	Gustafson	Division Director	Higher Education Commission	Richard.Gustafson@doe.nh.gov	603-271-0256 www.nh.gov/postsecondary
New Jersey	Rochelle	Hendricks	Secretary of Higher Education	Commission on Higher Education	rhendricks@che.state.nj.us	609-292-8052 www.state.nj.us/highereducation
New Mexico	Diane	Vigil-Hayes	Private & Proprietary Schools Administrator and Compliance Officer	Higher Education Department	Diane.Vigil@state.nm.us	505-476-8418 www.hed.state.nm.us
New York	Monica	Borden	School Licensing Supervisor, Bureau of Proprietary School Supervision	State Education Department	mborden@mail.nysed.gov	518-474-3969 www.highered.nysed.gov/bpss
North Carolina	Maggie	Ryan	Assistant Director of Licensure and Workforce Studies	University of North Carolina Board of Governors	mryan@northcarolina.edu	919-962-4558 www.northcarolina.edu/bog/
North Dakota	Debra	Huber	Adminstrator	Department of Career and Technical Education	dehuber@nd.gov	701-328-2678 www.nd.gov/cte
Ohio	Shane	DeGarmo	Senior Director, Program Development and Approval	Board of Regents	sdegarmo@regents.state.oh.us	614-387-1215 www.ohiohighered.org
Oklahoma	Gina	Wekke	Assistant Vice Chancellor for Academic Affairs	State Regents for Higher Education	gwekke@osrhe.edu	405-234-4300 www.okhighered.org
Oregon	Jennifer	Diallo	Director, Office of Degree Authorization	Office of Degree Authorization	jennifer.l.diallo@state.or.us	503-373-0072 www.osac.state.or.us/oda/
Pennsylvania	Patricia	Landis	Division Chief, Higher and Career Education	Department of Education	plandis@state.pa.us	717-783-8228 www.education.state.pa.us
Rhode Island	Deborah	Grossman-Garber	Associate Commissioner, Academic Policy and Planning	Office of Higher Education	dvetetri@ribghe.org	401-456-6010 www.ribghe.org
South Carolina	Renea	Eshleman	Program Manager, Non-public Postsecondary Institution Licensing	Commission on Higher Education	reshleman@che.sc.gov	803-737-2281 www.che.sc.gov
South Dakota	Paul	Gough	Director, Policy & Planning	Board of Regents	paulg@sdbor.edu	605-773-3455 www.sdbor.edu
Tennessee	Lindsey	Vaughan	Assistant Director of Regulatory Affairs	Higher Education Commission	lindsey.vaughan@tn.gov	615-253-8874 www.tn.gov/thec
Texas	Catherine	Bingle	Director of Career Schools and Colleges	Workforce Commission	catherine.bingle@twc.state.tx.us	512-463-9544 www.twc.state.tx.us
Utah	Marla	Winegar	Adminstrator	Department of Commerce, Div. of Consumer Protection	mwinegar@utah.gov	801-530-6601 www.dcp.utah.gov
Vermont	Cathy	Hilgendorf	Postsecondary Approval Coordinator	Agency of Education	cathy.hilgendorf@state.vt.us	802-828-5402 www.education.vermont.gov
Virginia	Joe	DeFilippo	Director of Academic Affairs and Planning	State Council of Higher Education	JoeDeFilippo@schev.edu	804-225-2629 www.schev.edu
Washington	Karen	Oelschlager	Program Associate/Degree Authorization	Student Achievement Council	kareno@wsac.wa.gov	360-753-7869 www.hecb.wa.gov
West Virginia	Mark	Stotler	Assistant Director, Academic Affairs	Higher Education Policy Commission	stotler@hepc.wvnet.edu	304-558-0262 www.wvctcs.org
Wisconsin	David	Dies	Executive Secretary	Educational Approval Board	david.dies@eab.state.wi.us	608-267-7733 eab.state.wi.us
Wyoming	Elaine	Marces	Private School Program Manager	Department of Education	elaine.marces@wyo.gov	307-777-6210 edu.wyoming.gov

Robin	Jenkins	Executive Director	DC Education Licensure Commission	robin.jenkins@dc.gov	202-724-2095	www.osse.dc.gov
-------	---------	--------------------	-----------------------------------	----------------------	--------------	-----------------